



# WHAT HAPPENS DURING A VET VISIT?

## A STEP-BY-STEP GUIDE TO YOUR VET TRIP

### 1. CONTACTING THE VET PRACTICE

If you're looking for a vet appointment, the first step is to contact a vet practice.

The receptionist and the vet team will assess how urgent your pet's problem is and book you in for an appointment.

You can register your pets with a vet as soon as you get them, even if you don't need an appointment. The vet practice will have your details and your pets on record if you have an emergency and need an appointment quickly.



### 2. ARRIVING AT THE VET PRACTICE

When you arrive, the receptionist will ask for your name. They take note that you have arrived for the appointment.



### 3. WAITING FOR YOUR APPOINTMENT

The vet practice will have guidelines for waiting patients. They may ask you to wait outside or in your car, or they may ask you to come to the waiting room.

The waiting room can be full of different kinds of animals, so your pet has to be contained when you enter. For small animals, this could be a sturdy and safe pet carrier. Dogs should be kept on a short lead, so they don't scare the other patients.





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### 4. SEEING THE VET

You may be booked in for an appointment with a vet or a vet nurse.

Vet nurses perform health checks and routine appointments. Vets will see your pet when they are ill or need surgery.



### 5. DIAGNOSING YOUR PET

The vet will use their senses, including touch, sound, and smell, to figure out what is wrong with your pet. They may also use tools, like a thermometer and stethoscope.

Your vet will ask you questions about your pet's wellbeing and behaviour.

If they can't find out what your pet may have, your vet can suggest more tests, like a blood test or x-rays. They can also refer you to a vet who specialises in the area your pet needs support in.

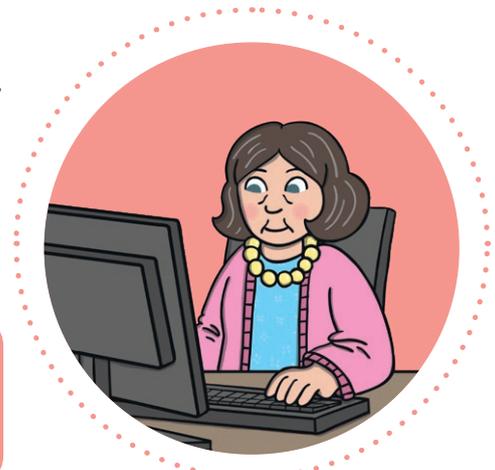


### 6. LEAVING THE VET PRACTICE

Before you leave, the receptionist will make a follow-up appointment with you, if the vet or vet nurse recommends one.

You will then be asked to pay for your appointment and treatment. You can ask for a breakdown of the costs.

Finally, it's time to take your pet home.



When you get a new pet, you may want to look into pet insurance. Vet visits can be unexpected and become very expensive, so having a payment plan in place could be important.